

InQuiry Custom Multi Browser Printing User Guide

Introduction

InQuiry supports custom printing in multiple browsers using a printing agent application, eliminating the dependency on Internet Explorer and IE9 document mode. Users can preview and print from Chrome, Edge, and Firefox.

Previewing and Printing documents

In InQuiry, users can print and preview/print typed documents from the Transcription Viewer, as well as print from the 'Print All/Print Selected' buttons (below right).

Clicking the view button from the search grid opens the Viewer.

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as they rounded a bend in the path that	ran beside the river. Lara recognized the silhouette of a fig tree aton a	nearby hill. The weather was hot and the days were long. The f	is tree was in full leaf, but not yet bearing fruit	
to mey rounded a cond in the pain mar.	tal ceste de frei, san recogniza de sinoacte et a ng dec mop a		ig u ee mao in fair lear, our not yet oeta nig it an.	Con 1
oon Lara spotted other landmarks—an	outcropping of limestone beside the path that had a silhouette like a	man's face, a marshy spot beside the river where the waterfow	I were easily startled, a tall tree that looked like a man w	with his arms upraised. They were
lrawing near to the place where there wa	as an island in the river. The island was a good spot to make camp. T	hey would sleep on the island tonight.		100
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ara had been back and forth along the	river path many times in her short life. Her people had not created t	he path-it had always been there, like the river-but their dee	rskin-shod feet and the wooden wheels of their handcart	s kept the path well worn. Lara's
scopie were salt traders, and then invening	food took ment on a communa journey.			
At the mouth of the river, the little grou	up of half a dozen intermingled families gathered salt from the great	salt beds beside the sea. They groomed and sifted the salt and	loaded it into handcarts. When the carts were full, most	of the group would stay behind,
aking shelter amid rocks and simple lea	n-tos, while a band of fifteen or so of the heartier members set out on	the path that ran alongside the river.		
We're close to the island, aren't we, Pa	pa?" said Lara.			
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How did you know?		1700	V Vac	
The hills. First we start to see the hills,	off to the right. The hills grow bigger. And just before we come to th	e island, we can see the silhouette of that fig tree up there, along	the crest of that hill."	
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Good girl!" said Larth, proud of his day	ughter's memory and powers of observation. He was a strong, hands	ome man with flecks of gray in his black beard. His wife had be	me several children, but all had died very young except	Lara, the last, whom his wife had
lied bearing. Lara was very precious to	him. Like her mother, she had golden hair. Now that she had reache	d the age of childbearing, Lara was beginning to display the ful	iness of a woman's hips and breasts. It was Larth's great	test wish that he might live to see
us own grandchildren. Not every man h	ived that long, but Larth was hopeful. He had been healthy all his life	partiy, he believed, because he had always been careful to show	v respect to the numina he encountered on his journeys.	
Respecting the numina was important. T	The numen of the river could suck a man under and drown him. The	numen of a tree could trip a man with its roots, or drop a rotter	a branch on his head. Rocks could give way underfoot, cl	huckling with amusement at their
wn treachery. Even the sky, with a roa	r of fury, sometimes sent down fingers of fire that could roast a man	like a rabbit on a spit, or worse, leave him alive but robbed of	his senses. Larth had heard that the earth itself could ope	en and swallow a man; though he
ad never actually seen such a thing, he	nevertheless performed a ritual each morning, asking the earth's perm	nission before he went striding across it.		
			Law Lieu	
There's something so special about this	s place," said Lara, gazing at the sparkling river to her left and then at	the rocky, tree-spotted hills ahead and to her right. "How was it	made? Who made it?"	
arth frowned. The question made no s	sense to him. A place was never made, it simply was. Small feature	s might change over time. Uprooted by a storm, a tree might	fall into the river. A boulder might decide to tumble do	own the hillside. The numina that
nimated all things went about reshaping	the landscape from day to day, but the essential things never change	d, and had always existed: the river, the hills, the sky, the sun, the	he sea, the salt beds at the mouth of the river.	

Click the preview button to view a preview of the typed document.

Or click **print** to print a document with no preview.

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soon Lara spotted other landmarks—an outcropping of	limestone beside the path that had a silhouette like a man's face, a marshy spo
having hear to the place where there was an island in th	ne river. The island was a good spot to make camp. They would sleep on the isla
ara had been back and forth along the river path many cople were salt traders, and their livelihood took them	Finnes in her short life. Her people had not created the path—it had always be on a continual journey.
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We're close to the island, aren't we, Papa?" said Lara.	



The following new message will appear:

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ers set c	e	Allowing web content to open a program can be useful, but it can potentially harm your computer. Do not allow it unless you trust the source of the content. <u>What's the risk?</u>	

Click the **Allow** button to allow the printing agent application to open. To prevent this dialog from appearing again, deselect the 'Always ask before opening this type of address' checkbox.

Installing the Agent

If it is your first time using this feature, you must install the agent. Click the InQuiry Printing Agent link. (Admin rights are not required.)

Printing Transcripti	ion	*
Starting		
laving troubles printing? N	Aake sure you installed l	Quiry Printing Agent

A message appears asking if you want to run the file now or save it to your hard drive and run it from there. Choose **Run** or **Save**, then install the app.



Printing from the Agent

After the app is installed, you must log into it using your InQuiry credentials. You only need to log in the first time you print, and you will remain logged in until you log out of InQuiry.

The Print settings appear on the left and can be adjusted accordingly. These are the same settings that currently exist in InQuiry.

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Print Stop	Contacting the serv	ver, please wait	

Once you log in, the document is rendered. If you change any of the print settings, the document will be rerendered. Any modified settings will remain in effect until you log out of the app.

Click **Print** at the bottom of the application to print.





If you are printing without previewing, the document is automatically printed to the default printer.

Printing Faxes

The printing agent also supports printing faxes, transcriptions, cover letters, and envelopes directly from the Services > Manage Faxes screen.

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Cancelling a Print Job

To cancel a print job and close the printing dialog in InQuiry, click the **Cancel Printing** button. Any actions scheduled to happen after printing will be cancelled as well, such as show batch log and complete after print.

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Closing the Printing dialog

To just close the print dialog in InQuiry, click the **Close** button. You can still log in to the agent app and print to a selected printer, however, no batch log will be available, and no popup will appear for completing the job from the selected workflow folder.

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After printing, the app will minimize and appear in the system tray for easy access.



Note that InQuiry's user preferences relating to print, such as 'Print Batch Log After Print' and 'Complete Selected After Print Selected' will continue to work with this new printing application.



Application requirements

- Operating system: Windows 10
- Browsers: Chrome, Edge, Firefox
- RAM: 1 GB or higher
- Hard Drive Free Space: 1 GB or higher

